

Quick Serve Restaurant Software, Card Initiated

Quick Reference Card

ICE 5500*Plus* and MSR Reader at Order Board with SQSR 02K

Notes: A password may be required before entering some screens.
Printing a second receipt is an option for all transactions.

Driveup Credit Sale

Cashier ICE 5500 <i>Plus</i> Display	Cashier/Customer Action	Customer Order Board Display
[Swipe Card] Driveup Card Entry	Customer inserts and removes their credit card.	Please Insert & Remove Your Card
[SALE] Waiting for Amount Order	Customer places order with Cashier.	Please Place Your Order
[COMMS]	Terminal dials and connects to host.	Thank You
APPROVAL 123456	Transaction is approved. Receipts are printed.	Drive Forward

Terminal Credit Sale

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
Sale	Touch Sale.
Enter card number	Swipe customer credit card through card reader.
Amount \$0.00	Enter amount of sale, then touch Enter.
[COMMS]	Terminal dials and connects to host.
APPROVAL 123456	Transaction is approved. Receipts are printed.

Reprint Last Receipt

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
Reports	Touch Reports.
Reprint	Touch Reprint.
Last By Invoice	Touch Last.
1 - MERCHANT RECPT 2 - CUSTOMER RECPT	Touch 1 (Merchant Receipt) or touch 2 (Customer Receipt).
Reprint Complete	Receipt is printed.



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Credit Refund

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
[Swipe Card]	Touch Menu Bar at top of screen.
New Trans	Touch New Trans.
Refund	Touch Refund.
Swipe Customer Card	Swipe credit card through card reader.
Amount \$0.00	Type amount of refund, then touch Enter.
[COMMS]	Terminal dials and connects to host.
APPROVAL 123456	Transaction is approved. Receipts are printed.

Offline/Force

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
[Swipe Card]	Touch Menu Bar at top of screen.
New Trans	Touch New Trans.
Force	Touch Force.
** Off-Line Mode ** Enter Account Number	Swipe credit card through card reader.
Amount \$0.00	Type amount of sale, then touch Enter.
Enter Approval Code	Type approval code, then touch Enter.
Transaction Accepted	Offline/Force is complete.

Void

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
Batch	Touch Batch.
Void	Touch Void.
Last By Invoice	Touch Last. To Void a transaction, touch By Invoice.
VOID XXXXXX \$XX.XX	Touch Yes to void this transaction. Touch No cancel this void operation.
[COMMS]	Terminal connects to host.
APPROVAL 123456	Void is complete.

Batch Report (Audit)

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
Reports	Touch Reports.
Audit	Touch Audit.
Printing	Audit report is printed.

Batch Settle

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
Batch	Touch Batch.
Settle	Touch Settle.
Scanning batch	Terminal scans batch for totals.
Sales total Correct?	Press YES to confirm sale total.
Refund total Correct?	Press YES to confirm refund total.
[COMMS]	Terminal dials and connects to host.
Scanning batch	Settlement is complete.
APPROVAL 123456	Settlement report is printed.



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[Swipe Card] Driveup Card Entry	Customer inserts and removes their credit card.	Please Insert & Remove Your Card
[SALE] Waiting for Amount Order Board	Customer places order with Cashier. Cashier types sale amount, then touches Enter.	Please Place Your Order
[COMMS]	Terminal dials and connects to host.	Thank You
APPROVAL 123456	Transaction is approved. Receipts are printed.	Drive Forward

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Void

Cashier - ICE 5500 <i>Plus</i> Display	Cashier Action
Batch	Touch Batch.
Void	Touch Void.
Last By Invoice	Touch Last. To Void a transaction, touch By Invoice.
VOID XXXXXX \$XX.XX	Touch Yes to void this transaction. Touch No cancel this void operation.
[COMMS]	Terminal connects to host.
APPROVAL 123456	Void is complete.

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