



Restaurant

TRANZ 380 QUICK CARD

VeriFone TRANZ 380 (VT13DA6 AND VT13DA7) • VeriFone TRANZ 460 (VT46DA3 AND VT46DA4)
RESTAURANT PAYMENT SYSTEM • PRINTING AND NON-PRINTING

SALE / PURCHASE

SWIPE CARD

[OR] IF UNREADABLE:

1
ACCT. NO. + **ENTER**
EXP. DATE + **ENTER**
> V-CODE + **ENTER**

> **0** IF NO V-CODE (OR)
> **1** V-CODE UNREADABLE
IMPRINT CARD!!

> INVOICE NO. + **ENTER**

SALE AMNT. + **ENTER**

SERVER ID + **ENTER**

> COMMERCIAL CARD

REPRINT RECEIPT

FUNC + **1**

REF. NO. + **ENTER**

[OR] IF UNREADABLE:

ACCT. NO. + **ENTER**
EXP. DATE + **ENTER**

> INVOICE NO. + **ENTER**

CREDIT AMNT. + **ENTER**

SERVER ID + **ENTER**

ADD TIP

6 + **2**

SERVER ID + **ENTER**

REF. NO. + **ENTER**

+ **ENTER**

TIP AMNT. + **ENTER**

+ **ENTER**

ENTER SERVER ID
AND NEXT

REFERENCE NO.

TO ADD MORE TIPS

OR PRESS **CLEAR**

CREDIT

4

SWIPE CARD

[OR] IF UNREADABLE:

ACCT. NO. + **ENTER**
EXP. DATE + **ENTER**

> INVOICE NO. + **ENTER**

CREDIT AMNT. + **ENTER**

SERVER ID + **ENTER**

OFFLINE ENTRY

FOR VOICE AUTHORIZATION

6 + **1** + **1** + **ENTER**

SWIPE CARD

[OR] IF UNREADABLE:

ACCT. NO. + **ENTER**

EXP. DATE + **ENTER**

IMPRINT CARD!!

> INVOICE NO. + **ENTER**

SALE AMNT. + **ENTER**

SERVER ID + **ENTER**

> CUSTOM PAYMENT

AUTH. CODE + **ENTER**

VOID

FUNC + **6** + **ENTER**

REF. NO. + **ENTER**

SWIPE CARD

[OR] IF UNREADABLE:

ACCT. NO. + **ENTER**

SALE AMNT. + **ENTER**

SPECIAL OPTIONS

> = OPTIONAL STEP(S)

IF OPTION IS ON —

FOLLOW **GOLD** STEP

OR INSERT ADDITIONAL

STEPS BELOW AT >

COMMERCIAL CARD

CUST. CODE + **ENTER**

SALES TAX + **ENTER**

CUSTOM PAYMENT SERVICE

TRANS. ID + **ENTER**

VALIDATION CODE

+ **ENTER**

ORIGINAL TRANS. DATE

+ **ENTER**

AUDIT INFO + **ENTER**

END-OF-DAY BALANCING

DAILY REPORTS

FUNC + **5** +

1 = TOTALS

2 = SERVER

3 = DETAIL

4 = ALL

TO REVIEW (No printer)

FUNC + **4** + **1, 2** or **3**

SERVER REPORT

FUNC + **5** + **2** + **1**

+ **ENTER**

SERVER ID + **ENTER**

TO REVIEW (No printer)

FUNC + **4** + **2** + **1**

TRANSMIT BATCH

9

TRANS COUNT + **ENTER**

NET AMOUNT

[* if negative] + **ENTER**

(No printer) **PRESS**

FUNC + **3** for GB NO.



BANK NAME	
BANK PHONE	
HELP DESK PHONE	
V NUMBER	
VISA / MASTERCARD VOICE AUTHORIZATION PHONE	
MERCHANT NUMBER/ID	
OTHER	

CHECK PROCESSING

TELECHECK TELECREDIT

7

2-DIGIT STATE ID &

DRIVER'S LICENSE NO.

+ ENTER

BIRTHDATE + ENTER

SALE AMNT. + ENTER

JBS

7

MICR NO. + ENTER

[From Bottom of Check]

9999 + ENTER

SALE AMNT. + ENTER

SCAN

7

2-DIGIT STATE ID &

DRIVER'S LICENSE NO.

[OR]

MR & MICR NO. + ENTER

[From Bottom of Check]

9999 + ENTER

SALE AMNT. + ENTER

TERMINAL MESSAGES

CALL

Call **Voice Authorization Center**.
If approved, proceed with Offline Entry.

HOLD / CALL [OR] PICK UP CARD

Hold the card. Use Code 10 procedure.
Call **Voice Authorization Center**.

CANNOT CORRECT

Performing the tip function on a transaction that cannot be adjusted or already has been adjusted.

DECLINE

Request another card from cardholder.

GT 80% FULL

Terminal is beyond 80% capacity to store captured transactions.
Transmit as soon as possible.

LOST COMM W/HOST

Line is busy at the host or there are telephone circuit problems. Try transaction again or call **Voice Authorization Center**.

MUST CHECK TOTS

Totals must be checked.
Print or review Totals Report.

PRESS CLR FUNC 9

Start-up function must be initiated after each unsuccessful transmission.

FUNC + 9 + ENTER

QD XXX [OR] RB XXX

Quit Duplicate or Reject Batch.
Call **Help Desk**.

SERV NOT ALLOWED

Service not allowed for card type.

TIP OVER 20%

Tip amount entered exceeded 20% of original dollar amount.
Press **ENTER** to adjust amount.

V-CODE

Verification Code. A 3-4 digit, non-embossed number found on card signature panel or near embossed account number on front. May be prompted for on a manually-entered transaction.

WAITING FOR LINE

Phone line may be in use or out of service. Check for dial tone and all telephone connections.

XX MORE TRANS...

Terminal can store only xx (number) more transactions. Transmit as soon as possible.

1 MORE TRANS...

Terminal can store only 1 more transaction. Transmit immediately.